



Republic of the Philippines  
**Department of Education**

REGION I  
SCHOOLS DIVISION OFFICE OF PANGASINAN II

**Office of the Schools Division Superintendent**

**DIVISION MEMORANDUM**

No. 165, s. 2023

**TO: Public Schools District Supervisors  
School Heads of the Elementary and Secondary Schools  
Administrative Officers II/Supply Officers/IT Coordinators**

**FROM: LORNA G. BUGAYONG, PhD, CESO V  
Schools Division Superintendent**

**SUBJECT: TWO-YEAR EXTENSION ON AFTER SALES WARRANTY OF THE TABLETS DISTRIBUTED  
UNDER BATCH 3**

**PARTICULARS**

1. You are hereby informed that the tablets distributed under Batch 3 by ARIK General Merchandising are given an **extension of two (2) years after sales warranty on both parts and labor.**
2. The two (2) year extension after sales warranty, however, does not cover the following:
  - a. effects or damages due to spillage of food/liquids or wrong usage of electric supply and voltage.
  - b. Damage resulting from accidents, misuse, abuse, alteration, tampering or failure of the user to follow normal operating procedures outlined in the user's manual.
  - c. Cracked LED and scratches on the outer surface areas and externally exposed parts that are due to normal customer use.
3. For immediate and widest dissemination to all personnel concerned.



**LORNA G. BUGAYONG, PhD, CESO V**  
Schools Division Superintendent